Great Britain Staff
London Office

Will Migniuolo
Deputy Director, Center for Education Abroad
Resident Director, British Programs

Will joined the Center for Education Abroad in 1989. His long-standing experience in working with study abroad students in the United Kingdom led him to our London office, which he has directed since the beginning of his tenure with us. Before joining Arcadia, Will served as the U.K. faculty director for Elon College, NC, and then as the site administrator for the NICS and ILACA Pacific Northwest consortia for AHA International. Additionally, Will has taught literature at Elon College and at Thames Polytechnic in London. In addition to supervising all London-based staff members and directing and participating in Arcadia’s British student orientation, Will manages relations with our 26 partner institutions in England, Scotland, and Wales, as well as liaises with Arcadia resident directors at several other European sites.

Will received his Bachelor’s degree from UNC, Chapel Hill and has worked on doctoral studies at Brown University. He has presented papers and workshops on administrative structures, quality assessment and support issues, and internships in international education at NAFSA national and regional conferences in the United States and in the United Kingdom at BUTEX, CIEE and Open University conferences.

Jennie Davies
Assistant Academic Officer

Duncan de Silva
Assistant Director (Administration)

Duncan has served our London office in several capacities over the last nine years. He began his tenure as Student Services Officer, then progressed to Administrative Officer, before settling in his current role in which, among other things, he manages all financial matters relating to our British programs. Additionally, Duncan is responsible for IT systems and maintenance in the London and Edinburgh Offices and all Arcadia housing. He also lends his expertise on disability issues and student crisis management, while acting as program coordinator for Essex, Goldsmith’s, SOAS and Sussex students. Duncan spent his undergraduate years at the University of Hull, where he earned a B.A. (Honours) in American Studies. During his studies, he had the opportunity to spend one year studying at Louisiana State University. After earning his Bachelor’s degree, he lived and worked in Sydney, Australia for 18 months. Upon his return to London, Duncan completed a Master’s of Arts in West African and African-American Religions from the University of London’s School of Oriental and African Studies. He has given papers and workshops on issues relating to study abroad for students with disabilities and acts as primary contact for such students studying in the UK. In his spare time, Duncan enjoys all forms of African and Latin American drumming and is a member of the London Scottish Regiment Pipes and Drums.

Kristen Ekstran
Associate Director for British Programs

Kristen came to the Center for Education Abroad with a wealth of experience in international education. Before joining us, she served as Dean of Students at American Intercontinental University, where she headed strategic planning and operations for all student service departments. Kristen’s rich experience also includes tenure as the Assistant Director of Education Abroad and International Advisor at Washington State University. She has also served as an admissions counselor for Latin American programs at S.I.T., where she had responsibilities in marketing, institutional relations in the Midwest region, student advisement and program evaluation. A dedicated and serious professional, Kristen is a member of the NAFSA Trainers Corps and for 3 years presented at the Foundations of Education Abroad Advising workshop. Kristen holds a Master’s degree in International Management from the School for International Training.

Holly Jagger
Academic Officer

As a recipient of numerous academic awards with strong background in teaching and research, Holly Jagger is well prepared to help our program participants acclimate to the higher education system in Great Britain. An accomplished scholar, Holly received a Ph.D. in Old English Literature and Master of Arts in Medieval Studies from the University of Toronto. As an undergraduate, she studied at Oxford University, St. Hilda’s College, where she received a B.A. (Honours) in English Language and Literature. During her studies at the University of Toronto, she served as a lexicographical research assistant, as well as a teaching assistant in the
department of English. A committed scholar, Holly focused her doctoral thesis on old English literature, but has also studied Latin, Middle English, Old Norse and Old Welsh at the graduate level. Outside of academics, she is an accomplished musician on piano, flute, and percussion and in the past performed at venues throughout Great Britain including the Royal Albert Hall, Royal Festival Hall, and Queen Elizabeth Hall.

James Morrison  
Student Services Officer

James, who joined Arcadia in summer 2002, is a passionate advocate of education abroad—a zeal that stems from his own experience studying abroad at the University of California, Berkeley while pursuing his undergraduate degree in American and English literature at the University of East Anglia. Immediately after graduation, James worked as a journalist for Adscene Newspaper in Canterbury, England, but soon realized that his real calling lay in international education. His year spent at the University of California, Berkeley gave him excellent insight into American culture. This experience, coupled with his solid understanding of American and British higher education makes James an invaluable resource to our program participants who study in Great Britain.

Ruth Roberts  
Housing Officer

As Housing Officer for our London office, Ruth manages room assignments and maintenance issues for Arcadia-operated housing, as well as directs a team of graduate residents who live with our program students. Additionally, to ensure the satisfaction of our program participants who live in University-operated housing, she interfaces with the housing offices of our partner universities in Great Britain.

Edinburgh Office

Alison Dick  
Assistant Director for Scottish Programs

Alison, a graduate of the University of Edinburgh, joined Arcadia after serving in a variety of administrative posts at her alma mater. In her most recent position there, she assisted the convener of the coordinating committee for the M.A. Honours in American Studies, an interdisciplinary degree that involves nine departments throughout the University of Edinburgh. Outside of her professional responsibilities, Alison has a passion for children’s literature and throughout the 1990s served as the National Secretary and Chair of the Federation of Children’s Book Groups. During her tenure with the Federation, she organized new children’s book groups throughout the UK, as well as published several children’s book anthologies. In her spare time, she continues to review children’s books for the magazine Carousel, as well as organizes book-related events for children and adults. In her position at Arcadia, Alison plans orientation, organizes cultural activities and extracurricular excursions, facilitates enrollment, and provides ongoing host country support for our program participants who study at Scottish universities.

Catherine Moeran  
Administrative Assistant, Scottish Programs

Catherine is a recent graduate of the University of Edinburgh. She assists in conducting orientations, planning events, and answering students’ questions. Catherine grew up in the south England and, in effect, studied for her degree as a newcomer to Scotland, so she is well-equipped to assist our program students in becoming acclimated to life in Scotland.