Arcadia University Center for Education Abroad
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Executive Administration

David Larsen, Ph.D.
Vice President of Arcadia University and Director of the Center for Education Abroad

David Larsen is a veteran professional in the field of international education who has directed the Arcadia University Center for Education Abroad since 1988. Prior to joining Arcadia, he served as Executive Director of the Fulbright Foundation in Greece, directed an administrative division of IIE in New York, and spearheaded operations at the Center for International Education at the University of Tennessee. He has taught at public and private institutions in this country and abroad. David was co-chair and then chair of SECUSSA’s committee for Health and Safety in Education Abroad from 1998 until 2003, and he continues to contribute to the health and safety initiatives developed by SECUSSA and works actively with ACE on campus internationalization.

David joined NAFSA in 1974, and was recently elected to its Board of Directors. Additionally, over the years he has served on the boards of directors of AIPi, CIEE, the Fulbright Association, the Fulbright Center and the Pennsylvania Council on International Education. Presently, he is Secretary/Treasurer of the Forum on Education Abroad. During the past three years, David has served on the National Nominating Panel for NSEP and on the National Review Panel for the Gilman Scholarship program.

David earned his AB in economics from Colby College, his Master’s in English from the University of Maine and his PhD in philosophy from the Union Graduate School. As an officer of the University, he serves on the Executive Council and the Planning Council.

Senior Staff

Colleen Burke
Associate Vice President for Finance

Colleen joined Arcadia University in September 2004. She is a member of the Arcadia University Finance Team and is responsible for all managerial accounting matters related to the Center for Education Abroad’s Glenside and overseas offices. Colleen comes to Arcadia with 13 years of experience as an auditor with PricewaterhouseCoopers. Colleen holds Bachelor of Science degrees in Accounting and Economics from Rutgers College and is a Certified Public Accountant.

Christina Good
Associate Director

Chris has had a long and successful career with the Arcadia University Center for Education Abroad. In her early years, she served as a program coordinator and progressively advanced to a coordinator supervisor. For the last several years, Chris has spearheaded the initiation and implementation of special projects, some of which have included the authorship of an operating manual for program coordinators and pre-departure handbooks for British and Irish programs. Chris received her B.A. in European Literature from Penn State University and Master’s of Education in Intercultural Communications from the University of Pennsylvania.

Beth Hunter
IT Systems Manager

Beth, who has been with Arcadia University for more than six years, uses her technical expertise to support our computer infrastructure. With more than 10 years of experience working with computer systems, Beth trains staff to use Arcadia’s system, as well as installs and implements new software and hardware packages. She earned a Bachelor’s degree from San Diego State University, where she studied business administration with an emphasis in systems analysis and design.

Susan McDermott Reade
Communications Director

Susan, who joined Arcadia University in August 2001, has a rich background in the field of study abroad and international education. Prior to joining the Center for Education Abroad, she served as Director of International Education at Central College in Pella, Iowa. Before her tenure as Director of International Education, she directed Central College’s European Studies Program in Granada, Spain. Additionally, Susan has held several positions teaching Spanish, and English as a second language. She holds a Master’s degree in teaching from the School for International Training and a Bachelor’s degree in Spanish from the University of New Hampshire.
Julie Rosner  
Controller  
Julie has been at Arcadia University for over six years. She is a member of the Arcadia University Finance Team and is responsible for all financial accounting matters related to the Center for Education Abroad’s Glenside and overseas offices. Her degrees include an M.A. in Business Administration with a concentration in Finance from Philadelphia University and a B.S. in Accounting from La Salle University. Julie has also passed the Pennsylvania Certified Public Accountants exam and is a member of the Institute of Management Accountants.

David L. Rudd  
Associate Director of Student Services  
David started his career with the Arcadia Center for Education Abroad in 1999 working with the Australian programs. In his new role of Associate Director, David is responsible for the operational management of CEA’s pre-departure process. Building on his strong background in survey research and methodology, David is also working closely with CEA’s on-going assessment and program evaluation project. David graduated cum laude from Susquehanna University with a degree in political science and research methodology. During his undergraduate career, David studied at Regent’s College in London.

Arlene Snyder  
Administrative Manager and Safety Officer  
Arlene, who joined Arcadia University in 1980, has made many contributions to the Center for Education Abroad during her long tenure. Currently, she administers health and safety information and initiatives, as well as serving as the office manager. Additionally, Arlene contributes to NAFSA's working group for financial aid issues (FARSAC) and is currently serving as chair of that group. She received her Bachelor's degree from Cook College, Rutgers University, and her Master's degree from Penn State University.

Lorna Stern Laniak  
Director of Student Services  
Lorna is responsible for all services related to students’ application and admission, pre-departure and re-entry advising, and program coordination. She also has primary responsibility for working with the resident directors to coordinate student services overseas. Lorna directs a staff of 20 and assists the Director with strategic planning, staff training and operations management. Lorna’s years of experience in a variety of roles, including Special Advisor (with a particular focus on the National Advisory Board) and Deputy Director (with responsibility for program development and enrollment management), give her a unique perspective on the Arcadia Center for Education Abroad. Upon completion of a B.A. in International Relations with an emphasis on African Affairs at Wells College, Lorna studied at the University of Capetown, South Africa focusing on Comparative African Government and Law. She directed Cornell University’s International Living Center, a residential housing complex for international students and developed programs and events that brought international and home campus communities together. Her MALD, with a focus on International Law and the Middle East, is from the Fletcher School of Law and Diplomacy at Tufts University. Lorna also serves on the Board of Overseas Council International and Language Corps.

John Wells  
Director, Enrollment Management  
As Director of Enrollment Management, John is responsible for publications, data analysis, institutional relations, strategic planning, and supervision of the enrollment management team. Having come to Arcadia after six years with the Australian Education Office in Washington, DC, John understands the field of study abroad from both the U.S. and foreign institution’s perspective. As an undergraduate at Kalamazoo College, he spent six months studying at Friederich Alexander Universitat in Erlangen, Germany. Upon completing his Bachelor’s degree, John went on to earn an M.A. in International Relations from the Maxwell School at Syracuse University. He has a particularly strong interest in issues related to the finances of study abroad and student recruitment in higher education.
Administrative and Support Staff

Valerie Ashton
Office Assistant
Valerie is a recent edition to Arcadia University Center for Education Abroad. She graduated from Arcadia University with a B.A. in Sociology and a minor in Studio Art. Valerie has had a variety of jobs leading to her employment at Arcadia University. She worked as a computer lab consultant, interned with Big Brother’s Big Sisters of Bucks County; she also worked for the finance department for an area car dealer. She attended college in North Carolina and also Bucks County Community College. Valerie is beginning her Master's degree; she plans to continue with a career in higher education.

Kristin Baum
Technical Coordinator
Kristin started her career with the Arcadia Center for Education Abroad by working with our Irish programs as a Coordinator Assistant and providing thorough and well-researched information to prospective and current students. Currently, Kristin works with the variety of issues related to technical support of the admissions process and is an expert at navigating our new database system. Kristin holds a B.A. in English from Arcadia University.

Richard Conroy
Travel and Logistics Coordinator
Rich joined Arcadia University/CEA in October 2004. Rich is a graduate of Rutgers University/Cook College with a degree in journalism. He brings a variety of professional experience to CEA with emphasis on customer service and customer relations. He has a strong interest in outdoor activities which he pursues through various group and volunteer activities.

Danielle Green
Office Assistant
Danielle recently joined the Arcadia staff and comes to us with experience in volunteer coordination for the American Red Cross and administration work for a local law firm. She has a BA in Political Science and a Certificate in Women's Studies from the University of Pittsburgh. Danielle studied abroad during her academic career in Düsseldorf, Germany.

Karen Heil
Office Assistant
Karen recently joined the Arcadia staff and brings to us a wealth of administrative/executive assistant experience. She has worked in a variety of fields including social services, health care and architectural/interior design services. Her experience and communication/interpersonal skills serve her well in her role as Office Assistant for Arcadia CEA Student Services where she is responsible for processing student applications for study abroad.

Finance

Marc Davis
Student Accounts Administrator
Marc is the Student Accounts Administrator for all the Center for Education Abroad student and university accounts and is responsible for billing and receipt of payments. Prior to his work at the Center for Education Abroad, Marc was the Assistant to the Director of the English as a Second Language program at Arcadia for five years, giving him firsthand experience in support services to students studying abroad in the USA from a variety of home countries around the world. He holds degrees from the University of Virginia and Westminster Theological Seminary.

Rosemary Hall
Financial Aid Coordinator
Rosemary comes to Arcadia with over 15 years of experience working as an accountant's assistant and staff accountant. Rosemary has a B.A. in Mathematics from Gwynedd Mercy College and has completed further coursework in accounting at Bucks Community College.
Enrollment Management

Michelle Brito
Office Assistant
Michelle is a recent addition to the Arcadia University team. A 2005 graduate, Michelle earned a B.A. in Communications with a concentration in Cultural Studies from the University of Pittsburgh, where she interned as a peer advisor in Pitt’s study abroad office. As an undergraduate, Michelle spent a semester in Australia at the University of Sydney, as well as participated on a 4 week summer program studying language and culture in China.

Jane Chongchit
Assistant Director, Southwest and Mountain Regions
Jane comes to Arcadia having most recently held a position as the Latin American Marketing Officer for the Thailand Tourism Commission. She interned with the US State Department in Los Angeles and Bangkok and with the US Department of Education in Washington, DC. She taught English in Costa Rica and studied abroad in Cuba, Chile, and South Africa while completing her Bachelor’s degree at UCLA, and also studied in Barcelona as a high school student. She is fluent in Thai, Spanish and Catalan.

Darci Counsell
Assistant Director, Northwest Region
Serving as Assistant Director, Northwest Region, one of Darci’s interests is working with alumni and prospective students to educate them on how to incorporate international experiences into their resumes. Throughout her education, she incorporated study abroad into her curriculum and enjoyed several academically and culturally enriching experiences in Spain and Mexico. She has a bachelor’s degree in international affairs from Eastern Washington University and a master’s degree in education (with a focus on international education) from Central Washington University. Prior to working for Arcadia, Darci served as a study abroad advisor. Darci also works as an adjunct instructor for Big Bend Community College teaching both business and communication courses.

Melissa Elliotte
Assistant Director, Mid-Atlantic Region
Melissa Elliotte joined Arcadia in July as Assistant Director for the Mid-Atlantic region. She comes to Arcadia from Central College Abroad where she was Coordinator of Admissions as well as program advisor for the Spain and Mexico programs. Prior to Central College, Melissa lived almost 6 years in Limerick, Ireland where she taught French and also worked in IT training/sales with a focus on the region of Scandinavia. She received a B.A. in European Studies from Vanderbilt University and was able to study abroad in Aix-en-Provence her junior year. After graduation, she taught English in Deauville, France through the Alliance Française and went on to earn her Masters in French at Middlebury College in Paris.

Cathy Huber
Assistant Director, Central Region
Cathy comes to Arcadia from Ohio University where she spent four years as Assistant Director in the Office of Education Abroad. Before going to Ohio U, Cathy was an international programs intern at U Mass Amherst for a year and taught English in Japan. Cathy holds a Master’s in International and Intercultural Management from SIT, and a Bachelor’s in international business and German from St Cloud State University. As an undergraduate, Cathy completed an internship in Germany.

Wendy Lombardo
Assistant Director, Northeast Region
Wendy comes to Arcadia from Roger Williams University where she was the Director of International Student Programs and Services. Prior to her tenure at Roger Williams, Wendy was in the International Students and Scholars Office at Cornell for seven years and worked in residence life at Cornell and Johnson State College. Wendy’s commitment to international education is clear from her involvement in NAFSA. She is a member of the Trainer Corps, was CAFSS representative and publication editor for Region X and has presented at conferences in international education and student affairs.

Bernadette Mangione
Publications Coordinator
Bernadette holds a Bachelor’s degree in Fine Arts from the Rochester Institute of Technology and brings her expertise as a graphic designer to Arcadia University. Since joining us in 2001 she has used her talents to direct the design of the Center for Education Abroad’s publications and website, as well as manage on-location photo shoots.

Craig Rinker
Assistant Director, Southeast Region
Before assuming his position as Assistant Director at the end of August, Craig served as Arcadia’s Housing Officer in London. In addition to being housing officer, Craig was the London staff member who worked with students enrolled at Westminster, Manchester, and Middlesex. Prior to being in London, Craig worked on risk assessment for higher education institutions with Royal & Sun Alliance, and in student affairs and residential life at Davidson College, Lynn University, and the University of Georgia. Craig has a Bachelor’s degree from Allegheny College and a Master’s in Student Personnel in Higher Education from the University of Georgia.
Dru Simmons
Assistant Director, Midwest Region

Dru received his B.A. in Political Science from Messiah College and an M.A. with honors in World History from the State University of New York at Brockport. During his academic career, Dru studied extensively overseas—twice in Central America as an undergraduate and in Mexico during post-graduate studies. Prior to joining Arcadia University, Dru held an administrative post in a Latin American studies program in Costa Rica and then spent three years as a study abroad advisor. An active member of NAFSA, he currently serves as the SECUSSA Representative for Region VI, previously acted as the Tech SIG for Region X, is a member of the Trainer Corps and has presented at multiple regional & national conferences.

Kristin O. Wiesenhutter
Technical Coordinator

Kristin joined Arcadia University in 1998. Her technical expertise in database development and management makes her an integral part of the enrollment management team. Kristin has Bachelor’s of Science in Education from Temple University and a Master’s of Education from Arcadia University. Her responsibilities include report writing, communications and database management.
U.S. Based Student Services Staff

**Timothy Barton**
Senior Program Coordinator, Ireland

Tim comes to Arcadia University with a wealth of knowledge about Irish history, culture and politics. He received his Master’s of Arts in Irish Studies from the Catholic University of America in May 2001 and his B.A. in History from Pennsylvania State University in 1998. During his graduate studies, which centered on Irish politics and modern history, Timothy had the opportunity to intern in the Dáil Éireann with former Irish Taoiseach John Bruton. During his internship, he assisted in drafting party legislation and helped formulate party strategy and new party platforms.

**Jennifer Brewer**
Program Coordinator, Australia and New Zealand

Jennifer began her career with Arcadia University as a coordinator assistant and recently advanced to Program Coordinator for our programs in Queensland, Australia and New Zealand. Jennifer earned her Bachelor’s degree in International Studies from Wright State University and during her undergraduate education had the opportunity to pursue studies at the Universidad de Andrés Bello in Santiago, Chile and at Okayama University in Okayama, Japan. Jennifer’s avid interest in foreign cultures has led her to travel to several continents including Australia, South America, Europe, and Asia.

**Christopher Callas**
Program Coordinator Italy

Chris joined the Center for Education Abroad in 2003. He earned his BA in elementary education from West Chester University in Pennsylvania. Prior to joining Arcadia, Chris lived in the Philippines for 3 years. During his time overseas he taught at the International School in Manila and counseled for the In Touch Foundation. He has traveled extensively throughout Europe and Asia and believes strongly in the internationalization of higher education.

**Richard Cervantes**
Program Coordinator Italy

Richard Cervantes joined the Arcadia Center for Education Abroad staff in December 2005 after spending the early part of the academic year working with victims of hurricanes Katrina and Rita in Mobile, Alabama. In his role as Program Coordinator, Richard will be working specifically with the Accademia Italiana programs in Florence and Rome. Richard earned his BA in History and his MA in Italian from Ohio State University. He has studied overseas in Italy on three occasions, the last being in the Southern Italian city of Lecce, where he also served as resident director.

**Andrew Downs**
Program Coordinator, Australia

An advocate for study abroad, Andrew joined Arcadia University in September 2002. Before Arcadia, he served as an ESL instructor at the Nationalities Services Center. While working toward his Bachelor’s in Mathematics at the University of Richmond, Andrew spent one year at Queen Mary. His overseas experience had a tremendous impact on Andrew’s academic and cultural development, which led him to serve as a study abroad student advisor and international student ambassador at the University of Richmond upon his return. In his role at Arcadia, Andrew helps to facilitate the admissions and pre-departure process for program participants headed to Australia.

**Wendy Eisenberg**
Program Coordinator, England and Scotland

Wendy joined Arcadia University in May 2000. She graduated magna cum laude from Drexel University in 1991 with a Bachelor’s of Science in Graphic Design. Following graduation, Wendy spent six years in the publishing industry, where she worked for several British-owned companies and delighted in discovering the cultural differences and similarities between the U.S. and Great Britain. This experience inspired her to seek a position with the Center for Education Abroad.

**Andrew Johnson**
Coordinator Assistant

Andrew earned his B.A. in Scientific Illustration from Arcadia University in 2002 and soon thereafter began his employment at the Center for Education Abroad. Opportunities to travel, whether business or personal, have allowed Andrew to visit places such as Scotland, England, France, Denmark and Sweden. Andrew Johnson working with programs based in England, Scotland, and Wales. In his current position, Andrew assists with program advising, application processing and administrative support.

**Julia Levy**
Assistant Director, Graduate Programs and Equatorial Guinea

Julia, who received her B.A. from Dickinson College in 1988, has been with the Arcadia University Center for Education Abroad for 13 years. Julia’s long-standing relationship with Arcadia began during her undergraduate years, when she participated in our London Semester Program. Following college graduation, Julia began a career as a program coordinator and since her arrival has advanced to Assistant Director. In her current role, she manages the admissions and pre-departure process for graduate programs as well as for students going to Equatorial Guinea.
Brandyn Muller
Program Coordinator, England and Wales
Brandyn’s interest in and commitment to travel and international education has been life long, having lived in places as diverse as Guyana, Japan and England. She graduated summa cum laude from Rowan University in 1998 with a Bachelor's degree in Political Science. Brandyn received her M.A. in Central and Eastern European Studies from La Salle University in 2003. Brandyn’s professional experience includes project management and previous work coordinating international programs.

Suzanne Richardson
Coordinator Assistant, Australia and New Zealand
Suzanne Richardson is the Coordinator Assistant for Arcadia’s programs in Australia and New Zealand. Suzanne’s interest in study abroad and international education began while she was studying photography in Paris. During her college years at Iowa State University, she spent an academic year in Valladolid, Spain, taking classes to improve her knowledge of Spanish language and culture. After graduating with a B.A. in Advertising and a minor in Spanish, Suzanne worked in marketing and continued to seek opportunities where she could utilize her international experience. Prior to coming to Arcadia, Suzanne worked for a French company dealing with both US and Canadian markets.

Cliff Tironi
Coordinator Assistant, Italy
Cliff Tironi is the Coordinator Assistant for the Spain, Italy, and Greece programs. He graduated with a B.S. in Marketing and Management and Management/International Business from Siena College in May 2004. Before coming to Arcadia, Cliff was the Director of Latin American finance for a logistics company in upstate NY. Cliff’s interest in study abroad stem from his experience studying in Seville, Spain and Santiago, Chile.

Stefanie Vishab
Program Coordinator, England
Stefanie earned her B.A. in Sociology and Political Science from Bucknell University in 1994, and her Juris Doctorate from Temple University School of Law in 1998, and is barred in both Pennsylvania and New Jersey. As an undergraduate, Stefanie spent her junior year at the London School of Economics and Political Science, and during law school, she spent a summer abroad in London studying and working at a Solicitor's office. Between college and law school, Stefanie spent ten months traveling and working in New Zealand and Australia. Prior to her joining the Center for Education Abroad, Stefanie worked for a telecommunications company in Washington, DC.

Paige Wilson
Program Coordinator, Greece and Spain
Prior to coming to Arcadia, Paige taught Spanish at a local middle school. Her international experience includes serving as a volunteer coordinator for Habitat for Humanity and teaching English as a Second Language in Costa Rica and spending a year abroad at the Universidad de Sevilla while an undergraduate. Paige holds a B.A. in Spanish from Bucknell University and an M.S. in Education from Temple University.

Amanda Zimmerman
Coordinator Assistant, Ireland
Amanda Zimmerman has just recently joined Arcadia as the Coordinator Assistant for Ireland and the U.K. programs. She earned her Bachelor’s degree in Communication with a specialization in Public Relations from Rowan University. Amanda has always been interested in international travel, having participated in an English exchange program while in junior high school and later, spending a semester abroad at Macquarie University in Australia. Before joining Arcadia, Amanda taught English in the small town of Hidaka, Japan to junior high and elementary school students. Living in Japan enabled her to travel extensively throughout Asia.
Carmelle Le Vin
Director of Australia Operations

Carmelle, who has been with Arcadia University since 1994, brought with her an accomplished and long-established career in teaching and educational administration, with a particular emphasis in multicultural education and issues. Before assuming her position at Arcadia, she worked with a wide variety of public and private institutions, as well as refugee agencies. She worked for some time on issues of accreditation within the higher education sector in Victoria. Her teaching experience in higher education includes faculty posts at RMIT University, Victoria College, University of Melbourne, and Rollins College. She was also responsible for establishing an Australian study abroad program for Bentley College and managed this for several years.

Additionally, Carmelle has held a series of administrative positions, each of which aimed to help students explore what it means to live in a multicultural environment. These posts have included Co-founder of the Council for Migrant and Multicultural Education for TAFE; manager of the Equal Opportunity Office at Swinburne University of Technology; Assistant Director of the Rollins College Melbourne Program; Co-founder and Deputy Director of Trinity College’s Foundation Program (an initiative aimed to increase enrollment of students from Malaysia, Singapore, Brunei, and Indonesia), and Co-founder of Antipodes Study Abroad, an education abroad consultancy organization.

Carmelle has also offered her extensive experience in multicultural education to governmental groups and the media. She has prepared an annotated bibliography of films and videos for the Ethnic Affairs Commission and has developed materials to supplement a mini-series featured on Australia’s multicultural television channel. Carmelle earned a Master’s of Education Studies at Monash University and completed fieldwork for her thesis in Fiji, where she studied the politics of multicultural education.

Melissa Boyne
Administrator

Melissa joined Arcadia University in June 2004. She is a 2002 graduate of Arcadia with a B.A. in Biology and also participated in Arcadia’s study abroad program at the University of Melbourne in Australia. Before joining Arcadia’s staff, Melissa worked at a Philadelphia labor law firm where she gained experience in accounting and billing procedures. As Office Assistant for the Center for Education Abroad, she is responsible for handling general inquiries from students and assists in coordinating recruitment schedules for our regional assistant directors. After 1 year as Office Assistant at the home office in the Glenside, Melissa will be joining the Arcadia staff in Australia as Administrator in Melbourne.

Stewart Dickinson
Assistant Director, Victoria

As Assistant Director in the state of Victoria, Stewart attends to the needs of our program participants at the University of Melbourne, Victoria College of Art and Monash University. Stewart Dickinson has been with the Arcadia University Center for Education Abroad since November, 2004. Prior to coming to Arcadia, he was a Senior Lecturer and head of Physical, Environmental, and Outdoor Education in the Department of Science and Mathematics Education at the University of Melbourne. Stewart also coordinated the Melbourne University International Office Outdoor and Environmental Education Program. He has a PhD in Environmental Education from the University of Melbourne, and a MS and BS in Physical Education from the University of Oregon.

Patrick Franklyn
Senior Coordinator, Student Services and Internships

Patrick has worked with Arcadia for over six years experience as coordinator of orientations, coordinator of the University of Western Australia program, and now, nearly two years’ experience as the Senior Coordinator for the Sydney Internship program. Having completed an exchange to Versailles, France in 1996 as a student, he is personally aware of the opportunities an overseas internship can offer. Patrick holds Bachelors’ degrees in Music, Theatre, and Applied Science and recently earned his Master's in Landscape Architecture. He has fourteen years of design and project management experience as a landscape architect and sand sculptor and has also taught design courses at the university level for several years.

Andrea Franks
Residential Advisor and Counselor

A trained psychologist, Andy is able to offer the students support and advice. Andy has a Bachelor of Arts in Psychology (Hons) and a Post Graduate diploma in Applied Psychology. As well as being available to provide support students on social and emotional issues, Andy has been pivotal in sorting out accommodation issues as they arise. Andy also conducts special workshops for those students who are interested in issues of identity and the relationship between identity and culture in the study abroad context.
Darren Hocking  
Activities Coordinator  
Since joining Arcadia’s Australian office in 1999, Darren has planned a wide variety of stimulating and dynamic orientation activities and extracurricular excursions for our program participants. He has an extensive background in activities planning and outdoor education, which include posts as Lodge Manager for the Australian Alpine Club and Gravbrot Ski Club, Outdoor Educator for Environmental Encounters Australia, Assistant Camp Coordinator and Canoeing Instructor for the Department of Family and Community Services, and Outdoor Guide for Tasmanian Expeditions. Darren received a Graduate Diploma of Education in Outdoor Education from La Trobe University and a Bachelor of Science in Ecology and Evolutionary Biology from Monash University.

Mark Liddle  
Coordinator, Student Services  
As student services coordinator for Sydney and New South Wales, Mark is responsible for the implementation of students’ orientation programs and activity weekends. In addition, Mark provides ongoing student support in the areas of accommodation, welfare and recreation. Mark holds a Bachelor’s degree in Leisure Management from the University of Technology, Sydney and has worked extensively in outdoor education and the recreation industry for more than 10 years. He is currently completing a Master’s degree in Event Management. He has lived, worked, and traveled throughout North America, the United Kingdom, Asia, and New Zealand. Mark uses his knowledge of the Sydney area and wide experience in leisure management to promote intercultural understanding through comprehensive recreational, social and volunteer programs for all Arcadia program participants in New South Wales.

Scott Harling Maxwell  
Coordinator, Students Services  
As a noted artist, accomplished athlete and dynamic community activist, Scott brings a breadth of rich experience to his role as our student services coordinator in Queensland. A graduate of Griffith University’s Queensland College of Art, Scott has received 72 awards for his work in art, design, photography and sculpture. Scott recently collaborated with Arcadia’s Publication staff to design the artwork included in the country catalogs and view books. His passion for art is matched by his zeal for community involvement. As an active member of many local organizations and special interest groups, Scott organizes a series of projects each semester that allows Arcadia program participants to become intimately involved with their host community. Most recently, he guided a wide community groups and Arcadia program participants in transforming a former landfill post into a public heritage track in an effort to raise environmental awareness through art and interpretation.

Brunella Novello  
Assistant Director, Queensland  
A native of Queensland, Brunella, received her master’s degree in education from Queensland University of Technology (QUT) and is a respected and well-established resident in her local community. She has participated in many special interest and civic organizations and has notable experience within Queensland’s higher education community. Her professional experience has included several faculty and administrative positions at Griffith University and QUT, where she has worked with students of many cultural backgrounds (including those from North America) and educational administrators of all levels. In addition to her wide-ranging volunteer activities and educational posts, Brunella has served as a consultant in training and human resource management for a variety of corporate clients. In her role as Assistant Director in Queensland, she plans orientation sessions, and provides ongoing host country support for our program students at Bond University, Griffith University, James Cook University, and the University of Queensland.
Great Britain Staff

**Will Mignuolo**
Deputy Director of British Operations

Will joined the Center for Education Abroad in 1989. His long-standing experience in working with study abroad students in the United Kingdom led him to our London office, which he has directed since the beginning of his tenure with us. Before joining Arcadia, Will served as the U.K. faculty director for Elon College, NC, and then as the site administrator for the NiCSA and ILACA Pacific Northwest consortia for AHA International. Additionally, Will has taught literature at Elon College and at Thames Polytechnic in London. In addition to supervising all London-based staff members and directing and participating in Arcadia’s British student orientation, Will manages relations with our 26 partner institutions in England, Scotland, and Wales, as well as liaises with Arcadia resident directors at several other European sites. Will received his Bachelor’s degree from UNC, Chapel Hill and has worked on doctoral studies at Brown University. He has presented papers and workshops on administrative structures, quality assessment and support issues, and internships in international education at NAFSA national and regional conferences in the United States and in the United Kingdom at BUTEX, CIEE and Open University conferences.

London Office Staff

**Duncan de Silva**
Resident Director for England and Wales

Duncan has served our London office in several capacities over the last nine years. He began his tenure as Student Services Officer, then progressed to Administrative Officer, before settling in his current role in which, among other things, he manages all financial matters relating to our British programs. Additionally, Duncan is responsible for IT systems and maintenance in the London and Edinburgh Offices and all Arcadia housing. He also lends his expertise on disability issues and student crisis management, while acting as program coordinator for Essex, Goldsmith’s, SOAS and Sussex students. Duncan spent his undergraduate years at the University of Hull, where he earned a B.A. (Honours) in American Studies. During his studies, he had the opportunity to spend one year studying at Louisiana State University. After earning his Bachelor’s degree, he lived and worked in Sydney, Australia for 18 months. Upon his return to London, Duncan completed a Master’s of Arts in West African and African-American Religions from the University of London's School of Oriental and African Studies. He has given papers and workshops on issues relating to study abroad for students with disabilities and acts as primary contact for such students studying in the UK. In his spare time, Duncan enjoys all forms of African and Latin American drumming and is a member of the London Scottish Regiment Pipes and Drums.

**Holly Jagger**
Academic Officer

As a recipient of numerous academic awards with strong background in teaching and research, Holly Jagger is well prepared to help our program participants acclimate to the higher education system in Great Britain. An accomplished scholar, Holly received a Ph.D. in Old English Literature and Master of Arts in Medieval Studies from the University of Toronto. As an undergraduate, she studied at Oxford University, St. Hilda’s College, where she received a B.A. (Honours) in English Language and Literature. During her studies at the University of Toronto, she served as a lexicographical research assistant, as well as a teaching assistant in the department of English. A committed scholar, Holly focused her doctoral thesis on old English literature, but has also studied Latin, Middle English, Old Norse and Old Welsh at the graduate level. Outside of academics, she is an accomplished musician on piano, flute, and percussion and in the past performed at venues throughout Great Britain including the Royal Albert Hall, Royal Festival Hall, and Queen Elizabeth Hall.

**James Morrison**
Student Services Officer

James, who joined Arcadia in summer 2002, is a passionate advocate of education abroad—a zeal that stems from his own experience studying abroad at the University of California, Berkeley while pursuing his undergraduate degree in American and English literature at the University of East Anglia. Immediately after graduation, James worked as a journalist for Adscene Newspaper in Canterbury, England, but soon realized that his real calling lay in international education. His year spent at the University of California, Berkeley gave him excellent insight into American culture. This experience, coupled with his solid understanding of American and British higher education makes James an invaluable resource to our program participants who study in Great Britain.

**Ruth Roberts**
Housing Officer

As Housing Officer for our London office, Ruth manages room assignments and maintenance issues for Arcadia-operated housing, as well as directs a team of graduate residents who live with our program students. Additionally, to ensure the satisfaction of our program participants who live in University-operated housing, she interfaces with the housing offices of our partner universities in Great Britain.
Scotland Office Staff

Alison Dick
Resident Director

Alison, a graduate of the University of Edinburgh, joined Arcadia after serving in a variety of administrative posts at her alma mater. In her most recent position there, she assisted the convener of the coordinating committee for the M.A. Honours in American Studies, an interdisciplinary degree that involves nine departments throughout the University of Edinburgh. Outside of her professional responsibilities, Alison has a passion for children’s literature and throughout the 1990s served as the National Secretary and Chair of the Federation of Children’s Book Groups. During her tenure with the Federation, she organized new children’s book groups throughout the UK, as well as published several children’s book anthologies. In her spare time, she continues to review children’s books for the magazine Carousel, as well as organizes book-related events for children and adults. In her position at Arcadia, Alison plans orientation, organizes cultural activities and extracurricular excursions, facilitates enrollment, and provides ongoing host country support for our program participants who study at Scottish universities.

Catherine Moeran
Administrative Assistant

Catherine is a recent graduate of the University of Edinburgh. She assists in conducting orientations, planning events, and answering students’ questions. Catherine grew up in the south England and, in effect, studied for her degree as a newcomer to Scotland, so she is well-equipped to assist our program students in becoming acclimated to life in Scotland.
Greece Office Staff

Jan Motyka Sanders, PhD
Resident Director

Jan, a resident of Athens for the last 14 years, has served in various supervisory roles at the Arcadia Center since 1990. As Resident Director, she manages all student support and administrative personnel, as well as interviews and hires all faculty. In addition to her role as resident director, Jan teaches several courses at the Arcadia Center that focus on the history, art and culture of ancient Greece. She received her Ph.D. in Classical Archaeology from the University of Missouri, Columbia and focused her dissertation on the material remains and historical significance of the cult of the Dioskouri in Lakonia. During her graduate education, Jan participated in several archaeological excavations in Greece, Egypt, Cyprus, and Portugal. She is a senior member of the American School of Classical Studies in Athens.

Effie Kaleki
Coordinator of Student and Administrative Services

Effie is a crucial member of our Athens office, overseeing a full gamut of daily program operations. Perhaps more importantly, Effie functions as the Arcadia Center's “Greek ambassador” by cheerfully helping students adjust to cultural differences in Greece, encouraging their Greek language skills, and ensuring their overall satisfaction with academics and daily living. Effie holds a degree from the Selectika Secretarial School. She has attended Arcadia-sponsored seminars in London and Glenside.

Constantinos Melides
Management and Administrative Consultant

Costas is responsible for the financial and legal well-being of the Arcadia Center. He was the driving force in the establishment of the Arcadia Center as an educational and cultural center that operates as a non-profit organization—a relatively new concept in Greece in the late 1980's. In addition to his work with the Arcadia Center, Costas is a board member and management consultant for several other non-profit cultural organizations including the Lambrakis Research Foundation, the Center for Neo-Hellenic Studies, and the Kybele Institute. He also sits on the advising board for the Greek Ministry of Economics. Costas holds a B.A. from the Economic University of Piraeus and a M.B.A. from the University of Athens.
Ireland Office Staff

Colin Ireland, PhD  
Resident Director

Colin has served as resident director in Ireland since 1992 and liaises with all Irish programs to ensure they run smoothly. An American by birth and resident of Ireland for 20 years, Colin holds both American and Irish citizenship. He is an accomplished scholar who received a PhD in Celtic Studies and Early English from the University of California at Los Angeles in 1986. He is the author of *Old Irish Wisdom Attributed to Aldfrith of Northumbria: An Edition of Briathra Flainn Fhina maic Ossu*, and is widely published in a variety of medievalist and philological journals. Recently, Colin co-edited a volume of essays for the American Conference for Irish Studies entitled *Language and Tradition in Ireland: Continuities and Displacements*, as well as a special volume of the journal *Éire-Ireland*. Additionally, he is a member of the editorial board of *Frontiers: The Interdisciplinary Journal of Study Abroad*. A member of six academic and professional organizations, Colin teaches as an adjunct in the English department at University College Dublin and has presented at a wide variety of conferences related to Irish and Celtic studies, as well as at national and regional NAFSA conferences.

Valerie Coogan  
Program Representative, Cork

Val, who has a Master’s degree in English, is a native of Cork and has worked for Arcadia since 1992. She teaches Modern American Literature and serves as head tutor in the English Department at the university. Val has grown children of her own and her knowledge of the university and her native city are invaluable aids in helping students settle into the life of the Republic’s second city.

Pamela Crehan  
Graduate Resident

Pamela deals with housing-related matters for Dublin students living in Arcadia housing. Pamela completed her B.A. at Trinity College in Theology and German and has studied abroad in Germany. She is presently pursuing Legal Studies at the King’s Inn, Dublin and has a deep passion for equestrian sports.

Gráinne Hand  
Student Services Officer

Gráinne has worked for Arcadia since the summer of 2002 and has quickly proved her ability to help students settle into and understand Irish life. She has a Bachelor’s degree from the Dundalk Institute of Technology in Business Studies and Marketing. She also studied German as part of her college career which involved her in many international student projects and developed her keen interest in working with study abroad participants. Gráinne’s main responsibilities are in coordinating and planning student events such as orientations, weekend and day trips, and other social outings. Gráinne communicates on a regular basis with students to ensure that their questions and concerns are quickly resolved.

Marie Kirwan  
Program Representative, Limerick

Marie, a native of Limerick, is the administrator in the Department of Languages and Cultural Studies at the University of Limerick. She has worked for Arcadia since 1995 where her knowledge of the university and her native city, coupled with a love of rugby and the local sports scene, have been instrumental in helping students adjust to life in Limerick. Marie recently completed a law degree to add to her other accomplishments.

Hayden Tomlin  
Administrative Officer

Hayden, a native of Dublin who joined our Irish office in July 2001, received a Bachelor’s degree in Business and Law from the Nottingham Trent University in England. After his undergraduate studies, Hayden spent considerable time living and working abroad. His travels took him throughout Europe and Southeast Asia and involved taking jobs in Spain, Australia and the United States, including roughly half a year in San Francisco. His extensive travel influenced the development of his calm patience and keen cultural sensitivity, which serves him well in his role of helping Arcadia students adjust to Irish life and culture. Hayden’s responsibilities include the management of student financial services and student housing for all Arcadia program students in Ireland.
**Italy Office Staff**

**Tina Rocchio**  
Resident Director

Tina serves as Arcadia's representative and primary contact for program matters involving students and host program officials in Italy. Tina is based in Rome and is responsible for meeting students, orientation and on-going programming for all students studying in Italy whether in Rome, Perugia or Florence. Tina, who was born in the United States, has been resident in Italy for over twenty years.

**New Zealand Office Staff**

**Jane Gunn-Lewis**  
Resident Director

Jane has been with Arcadia University since the inception of our New Zealand programs in July 2001. Since joining our staff, she has seen our number of participants increase significantly in New Zealand. Part of this can be attributed to her enormous popularity with students. A native New Zealander who is beloved by our program participants for her ebullient and caring nature, Jane has thorough knowledge of the higher education system in New Zealand and prior to joining Arcadia provided learning support and pastoral care for students at UNITEC Institute of Technology in Auckland. Jane also spent 4 years as a lecturer in English language at Basel University in Switzerland. She received her B.A. from the University of Auckland in 1984 and her M.A. in Applied Linguistics from Victoria University of Wellington in 1991.

**Kate Casey**  
Assistant Residential Director

Kate holds a B.A. in Political Studies, a Diploma in Teaching and a Diploma in Social Work. Kate’s experiences within the education field and her counseling skills make her ideally placed to help with any problems that may arise for students. Kate has traveled extensively and studied in the U.S. so she understands ‘culture shock’ for Americans even when the streets are lined with Starbucks and McDonalds’.

**Spain Office Staff**

**Christine Kelly-Vereda**  
Resident Director

Christine is a dynamic and committed educator who brings a strong background in student development research and international education administration to the position of Resident Director. She holds a Master’s degree in Developmental Psychology from Boston College, where she focused on college student development, and earned her Bachelor’s degree in Spanish and English. Christine is based in Granada. She will serve as Arcadia's chief representative in Spain and is responsible for overseeing operations and liaising with staff at our Toledo and Barcelona programs. Over the years, Christine has held a number of posts in international education administration including three years as Sweet Briar College’s Program Coordinator in Seville, Spain and two years as Program Advisor for the Harvard-based organization LASPAU (Academic and Professional Programs for the Americas). She is an active member of both NAFSA and BASAA (Boston Area Study Abroad Advisors) and regularly contributes to these organizations both through presentations and leadership. Before joining the Arcadia team, Christine served as Assistant Director in the Office of International Programs at Brown University.